



Limes Farm Community News

Edition October 2018

Welcome...

To the autumn edition of your newsletter, the one-stop shop for upcoming events, community news and other news items.



COMMUNITY CAFÉ

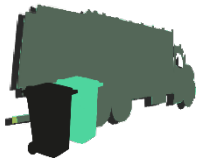
The new and revitalised Limes Farm Residents Association held their very first community event last month. An afternoon tea for the local senior residents was organised creating a social, friendly event. The team of residents on the committee worked hard baking cakes and making sandwiches for the guests who thoroughly loved them. The residents were also treated to some great entertainment from Scott Elvis singing songs from the King himself.

One resident said 'I have had a great afternoon and I hope there will be more events like this in the future'.



The Residents Association are a group of local Limes Farm residents working together to make the estate a great place to live. They meet throughout the year to discuss local issues together with the sharing of ideas to run various community events and initiatives.





REFUSE AND RECYCLING COLLECTIONS

For flats

Refuse is collected twice a week on a Tuesday and Friday.

Recycling is collected once every fortnight on a Friday.

All refuse and recycling must be in the bins in the communal bin store by 07:00 on the day of collection.

For houses

Refuse and recycling is collected once every fortnight alternately on a Friday (one week refuse is collected, the following week recycling is collected).

All waste and recycling must be on your boundary by 7:00 on the day of collection.

Please do not park on the roadway entrance as you drive into the main parking areas, as this will block access for the Refuse/Emergency Service Vehicles

If the refuse trucks cannot get access to the bin enclosures, refuse will not be collected, this is a potential health and safety risk due to the build-up of waste.

Residents are permitted to park at the discretion of Epping Forest District Council, if vehicles cause a nuisance we are able to consider withdrawing permission for individuals to park on the estate.

Thank you for your co-operation.

Additional services provided to residents at the Limes Farm office by visiting Officers/Agencies

Wednesdays

9.00am - 4.30pm – **Housing Benefit queries**

9.00am - 4.30pm – **Council Tax queries**

9.00am - 2.30pm – **Citizens Advice Bureau**

Thursdays

1.00pm to 3.30pm – Peabody (**Family Mosaic**), providers of care and support services (they can assist with a wide range of matters, for example financial advice, benefit claims, housing related problems, budgeting support, family welfare).

If you wish to speak to any of these Officers, please pop in and see us at the Limes Farm (Housing) Office

Opening hours: Monday to Friday 9.00am – 4.30pm



DOG FOULING

The Council have recently received a lot of complaints about dog fouling around the Limes Estate. In particular around the children's play area and the playing fields near to the red block. Aside from the nuisance factor, there are health risks associated with dog fouling, especially to children, from the bacteria and unpleasant parasites that can be present.

The Council has a Public Spaces Protection Order (PSPO) in place across the District that makes it an offence to allow a dog to foul on open land to which the public have access, including parks, footpaths and any part of the highway. Anyone responsible for a dog must clear up any fouling. Failure to do so could result in legal action being taken.

The Environment and Neighbourhoods Team investigate complaints and can issue fixed penalty notices of £100 or prosecute offenders, which could result in a court fine of up to £1000.

There are a number of dog waste bins on the estate, which are regularly emptied by our waste contractor. In areas where there is no dog waste bin, a normal litter bin can be used if the waste is properly wrapped in a plastic bag.

Please help us to keep your surroundings a clean and pleasant place to live. Dog fouling can be reported by email to erefuse@eppingforestdc.gov.uk or call 01992 564000.



LIFT REPLACEMENT PROGRAMME

The Council is undertaking a major works programme to replace the old and obsolete system components that are installed in the

9-passenger lifts situated in the 9 blocks of flats which make up the Red, Green and Yellow blocks at Copperfield and Limes Avenue.

The programme of works will be carried out on a block by block basis over the current financial year and works commenced on Red block in April 2018. It is estimated that the works for each lift will take seven weeks to complete.

These works are essential and are required to ensure a safe and uninterrupted future service of the passenger lifts. The contractor appointed for the work is;

Essex Lift Services Ltd,
Clements, Green Lane,
Little Burstead, Billericay, CM12 9TT
Telephone 01268 411 422

The contractor can be contacted during working hours which are between 8:00 and 17:00 hours, weekdays on the above telephone number. Out of hours emergencies should be reported to Epping Forest District Council on 01992 564000.

Please be aware that there will be some disruption while these works are being carried out and sections of the main stairwell and an area of the car park will be temporarily closed off while contractors are on site. Please note that there is an alternative stairwell which must be used at these times.

We would like to apologise for any inconvenience that these essential works may cause and thank you in advance for your co-operation.

Frequently asked question:

Q I have an old two-seater sofa that I will be replacing with a new sofa, how do I dispose of the old sofa?

A Epping Forest District Council offers a special collection service for bulky domestic household items, such as beds, chairs, sofas, fridges and washing machines.

Call us to arrange a special collection by our waste contractor, Biffa Municipal Ltd.

- Telephone 01992 564000

There is a charge based on the number of items with at 50% concession for residents aged over 60

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| • 1 to 3 items cost | standard £24.50 | aged over 60 years £12.25 |
| • 4 to 7 items cost | standard £36.50 | aged over 60 years £18.25 |
| • 8 to 10 items cost | standard £48.00 | aged over 60 years £24.00 |
| • 11 to 15 items cost | standard £61.00 | aged over 60 years £30.50 |

Items that are larger than 2 metres wide x 2.5 metres high can only be accepted if they are dismantled and will be charged as two items.

All items registered for collection must be put out for collection at the boundary of the property nearest the road side by **07:00** on the day of collection.

The only items that will be taken for collection will be those recorded at the time of booking.

We **DO NOT** accept the following items for special collection:

- No carpet or underlay, pianos or marble worktops, fixtures, fittings or building materials.
- No hazardous waste and no chemical waste, paint or any other liquid substances
- No American style fridge/freezers



Upcoming events



Festive Residents Meeting - 4 December 2018 – 1:15pm – 2:45pm

Will be held at the Limes Farm Community Hall.

All residents welcome, come along and have a mince pie and discuss estate matters.

Have you got an article for this newsletter?

If so, we would like to hear from you.

Please contact housinglimes@eppingforestdc.gov.uk

The Limes Centre EFDC Office, Limes Avenue, Chigwell, IG7 5LP
Opening hours: Monday to Friday 9:00am - 4:30pm
www.eppingforestdc.gov.uk/thelimescentre

If you would like this newsletter in an alternative format please contact us on housinginfo@eppingforestdc.gov.uk