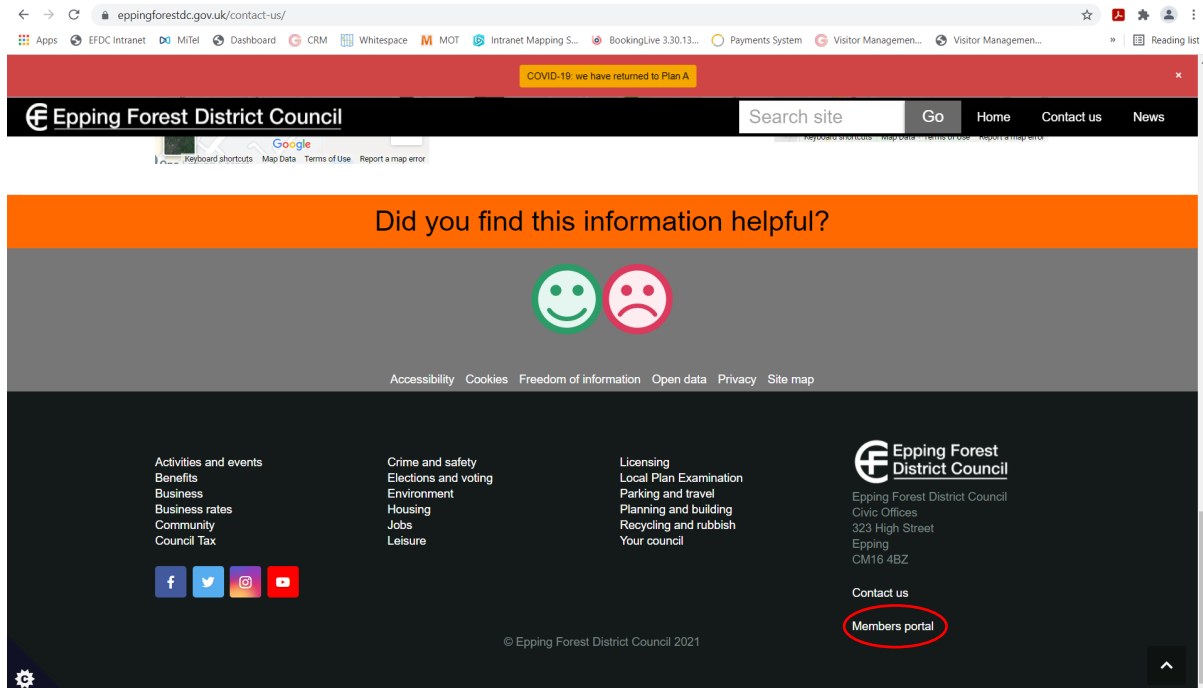


Members Guide to accessing the Members Portal

How to access the Members Portal

1. Visit the EFDC webpage from any device on any browser – www.eppingforestdc.gov.uk
2. Scroll to the bottom of the main page to the very bottom, and on the right hand side you will see a link that says 'Members Portal' as shown in the screenshot below.



3. Below is a series of screenshots showing you what you will see on the Members Portal.
 - Find the relevant section that relates to the query you are trying to deal with
 - Click on the text underlined and in blue which is a hyperlink and will take you into a series of further steps

Your council

[Home](#) / [Your council](#) / [Members portal](#)

[Find your councillor](#)

[Find a meeting](#)

[Watch a meeting](#)

[How we make decisions](#)

[Chairman of Council](#)

[Epping Forest Youth Council](#)

[Comments, compliments and complaints](#)

[Council member services](#)

[Parish and Town Councils](#)

[Council services – who does what](#)

[Constitution](#)

[Consultations and petitions](#)

[Policies, plans and strategies](#)

[Brexit and you](#)

[North Weald Inland Border Facility](#)

Members portal

This page is for use for by councillors at Epping Forest District Council.

Residents and public should use the search bar at the top of this page to search for what you are looking for.

Report something to us

For Example:

- an Absence at a Council Meeting
- a complaint about a service
- an ICT issue
- an incident for the first time – such as Fly Tipping or a missed collection
- notification of COVID 19 Symptoms
- notification of a Positive PCR COVID 19 Test result

[Member contact form](#)

General enquiry form

For all enquiries or issues not covered within the member contact form use our general enquiry form to contact us

- [General enquiry form](#)

ExtraNet

ExtraNet allows you to download and view agendas, reports, decisions and meeting minutes.

- You will need your Mod.Gov username and password (as used to access Mod.Gov on iPad)
- Example: APerson@EppingForestDC.gov.uk and tEsmmeSt9tySt
- [Login to Modern.Gov](#)

You must be logged in to access the links in the below table to the Modern.Gov Extranet:

Meetings calendar	Committee structure	Committees and panels
District Councillors	County Councillors	MPs
Decisions	Forward plans	Subscribe to updates
Election results	Constitution	Petitions
Parish and Town Councils	Outside bodies	Search documents
What's new	Work to do	

EFDC mail

EFDC mail allows you to access your EFDC emails.

- You will need your Office 365 email username and password.
- Example: c1r.aperson@EppingForestDC.gov.uk and tEsmmeSt9tySt
- [Access my EFDC Email](#)
- [Get back into your Office 365 account](#)

Webcasts

We webcast meetings live as they happen and keep archived webcasts online for 2 years in our [webcast library](#), including the agenda documents and presentations.

If you are looking for a webcast more than 2 years old [email democraticservices@EppingForestDC.gov.uk](mailto:email_democraticservices@EppingForestDC.gov.uk) and we'll send you a link to download the video file.

Please note that the download is a video/audio file of the meeting and does not contain any documents or presentations.

Apply for a service

- [Apply for a service](#)

Book an activity or event

- [Book an activity or event](#)



Quick contacts

Flooding

If the flooding is:

- From a raised manhole cover contact Thames Water on 0800 3169800
- From a road gully drain or storm drain contact Essex County Council on 0345 6037631
- Your house contact our customer contact centre on 01992 564000

Homelessness

If you are concerned about someone over the age of 18 that you have seen sleeping rough, [use this website to send an alert to StreetLink](#). The details you provide are sent to the local authority or outreach service for the area in which you have seen the person, to help them find the individual and connect them to support.

Do not contact StreetLink if you think the person is under 18, call the police.

Local Highway Panel (LHP)

- [Local Highway Panel Epping Forest](#)

Planning

- [Search for a planning application by EPP number](#)
- [Search for a planning application \(advanced\)](#)

Parking on the road

- [North Essex Parking Partnership \(NEPP\)](#)

Roadworks

- [Search for current and planned roadworks](#)

Traffic Orders

- [Search for active traffic orders from Essex County Council Traffweb](#)

WorkBuzz

Information for members on the new employee survey, WorkBuzz.

- [WorkBuzz, our new employee survey \(pdf 194KB\)](#)

