



NEIGHBOURHOOD PLAN ADVISORY COMMITTEE
PAPER HOUSEHOLD QUESTIONNAIRE RESPONSES
2016



Further to the Neighbourhood Plan Advisory Committee Meeting on Tuesday 26th January 2016, a household survey was undertaken by paper delivered with Talk About Epping. This ran from 15th February 2016 to 3rd April 2016. 703 paper surveys were collated with a further 7 received too late to be included.

1. Thinking about ALL aspects of living in Epping, how happy are you with living in the town?

Very happy	1	408
OK	2	215
Neutral	3	42
Not OK	4	12
Unhappy	5	7
answered	684	
skipped	19	

2. How Important are the following facilities to you?

	Important	Neutral	Not Important	Not aware
Allotments	206	214	195	33
Car parks	501	123	41	0
Children's playground	383	172	83	6
Epping Hall	231	293	89	27
GPs Surgeries	676	16	1	0
Hospital	645	36	4	0
Jack Silley Pavillon	184	306	107	42
Library	509	132	27	0
Place of Worship	302	225	124	3
Recreation grounds	495	130	26	6
Sports centre	444	169	34	2
answered	658			
skipped	49			

3. Does anyone in your household belong to Epping based branches of national organisations e.g. WI, Scouts, Rotary Club, etc?

Yes	157
No	545
answered	702
skipped	1

4. Does anyone in your household belong to any Epping based community groups e.g. Epping Society, Epping Art Society, Epping in Bloom?

Yes	226
No	475
answered	701
skipped	2

5. Do you or anyone in your household take part in any Epping based organised sports activities?

Yes	248
No	453
answered	701
skipped	2

6. Do any members of your household attend the following? Please tick one box for each school attended.

Coopersale Hall	8
Coopersale & Theydon Garnon	10
Epping St John's	27
Epping Primary	34
Ivy Chimneys Primary	22

answered 101

skipped 602

7. What other facilities would you like to see in Epping e.g. cinema, pre-school places, community centre etc?

589 comments received, 114 skipped question

Due to the amount of comments received, these have been sub-categorised into umbrella areas, with the highest number of responses first.

Arts and Culture	Count
Cinema	406
Theatre facilities	20
Indie/arthouse/community cinema	9
Art centre	6
A modern assembly hall for concerts, public meetings, theatre, complete with sound system + computer/projector.	4
Live music venue	3
Arts/culture offer	2
Library opening hours extended, more days	2
Band/music room	1
Gallery	1
Museum	1

Children, young people, health and education	Count
Pre-school places/pre-school activities	21
Adult education	17
GP/Dentist surgeries	15
Children's full time nursery	7
Children's soft play	7
Health Clinic (including walk-in facility)	5
Play area for older children	5
Playgrounds	4
After school clubs	3
Facilities for young people	3
Another secondary school	2
More for young children	2
More school places	2
New school	2
Nursery provision at Epping Primary	2
Youth centre	2
Children's summer cinema club	1
Doctors surgery at Arboretum and Kingswood	1
Epping Hall preschool	1
Good secondary school, strong headteacher, better staff	1
NHS dentists	1
Private secondary school	1

Toddler activities	1
Children's activities	1

Community	Count
Community centre	88
Support for Community Hall at St John's	9
Affordable Halls	6
Police presence in new St John's development	6
Police station	4
No changes	4
Access to facilities for disabled	3
Family activities	2
Food festivals	1
Activities for seniors	1
Carnival	1
Citizen's Advice Bureau	1
Community area	1
Computer classes for seniors	1
Day centre for seniors	1
Demolish Epping Hall	1
Homecare for elderly	1
Dog poo bins	1
Library car-park	1
Local history society	1
More facilities	1
More info about activities available	1
Pedestrian crossing at Station	1
Social club	1
Social places for adults	1
Village Hall like Theydon Bois	1
Visitor centre	1
Affordable homes for single parents	1
Affordable housing	1
Housing on brownfield sites	1
Release sports centre land for building	1
Use the old school building for Council offices	1

Highways, Transport and Parking	Count
Better parking facilities	13
More parking at Station	11
Cycle routes/lanes/paths/safe access to Forest	4
Improved bus services beyond Harlow and Ongar	2
Park and ride	2
Access to other towns in Essex via public transport	1
Bus services cheap and frequent	1
Commuter parking	1
Dropped kerbs for mobility scooters	1
More resident parking	1
Overground train	1
Parking for schools	1
Tube passes for elderly	1
Multi-storey car park at station	1

Recreation, sports and leisure	Count
Swimming pool	247

Improved sports centre and sports offer	60
Bingo Hall	2
Bowling alley	2
Improved tennis courts	2
New sports Centre on Epping Hall site	2
Walking - town/country footpaths	2
Café at Stonards Hill rec ground	2
Toilets at Stonards Hill	2
Organised sports club	1
Outdoor gym	1
Pilates	1
Recreation suitable/accessible for disabled	1
Roller skating	1
Spinning studio	1
Splash park	1
Sports pitches (all weather)	1
Better parks	1
Better signs/access to Epping Forest	1
Landscaped parks	1
Picnic tables at Stonards	1
Small park	1
Stonards - full park status	1
Duck pod	1

Shops, retail, business	Count
Another supermarket	18
Waitrose	16
Independent shops	12
More variety of restaurants	6
Better variety of shops	5
Aldi	4
Lidl	4
Weatherspoon pub	4
Affordable clothes	3
Brand clothing stores	3
Farmers market	3
Greengrocer	3
Asda	2
Bars	2
Better pubs	2
Bookshop	2
Boutique shops	2
Department store	2
Electrical goods	2
Fishmonger	2
Food stores	2
Primark	2
Quality café	2
Shoe shop	2
Traditional pub	2
Affordable shops	1
Argos	1
Bakers	1
Cheesemonger	1
Delicatessen	1
English restaurant	1
English tea shop	1

Expand market	1
Iceland	1
Leather goods shop	1
Morrisons	1
Nandos	1
Proper shops	1
Quazar	1
Sainsbury	1
Saturday market	1
Taxi-cabs	1
Town centre garden	1
Garden centre	1

8. When a member of your household visits the town centre, how do they usually travel? To be completed

by the person filling in the questionnaire. Please tick all relevant boxes.

Bus	62
Car	401
Bicycle	37
Motorcycle	3
Scooter	9
Walk	599
*Other	45 comments received

*Other modes of transport into Epping Town Centre

Wheelchair.
Aids s77 + walker.
Ambulance.
Assisted due to mobility problems.
Bus to station.
Bus to town in week and Harlow. Car on Saturday, because not much bus. Walk in warm weather. We are pensions!
Taxi Cab x 6
Car if big shop.
Car only when doing weekly shopping.
Car used for weekly 'big shop'.
Car when circumstances require.
Disability car.
Get a lift.
I rarely use the car to visit the town centre.
London underground/tube.
Occasionally by car for shopping.
Occasionally park in High St for quick up to shops.
Parking is getting worse by the month !
Shared vehicle.
Sometimes by car.
Under ground tube x 9
Use car for a large shop for groceries.

Mobility scooter x 4 - to overcome disability is made extremely difficult by (a) the poor state of the pavements and (b) inconsiderate motorists parking on those pavements.

**9. If a member of your household Drives into the town centre, where do they normally park?
Please rate in order of preference.**

	1st	2nd	3rd
Bakers Lane	200	113	33
Cottis Lane	170	88	30
Private./business	102	34	60

If these spaces are full, do you use a side Road?

Yes	236
No	465

10. How important are transport links to members of your household?

	Very important	Important	Neutral	Not very important	Not Important
M11 / M25	407	179	47	10	8
Bus services	218	137	153	79	59
Central line	538	100	22	6	6

answered 657

skipped 46

11. What does your household consider the most important traffic issue(s) in Epping?

	Very important	Important	Neutral	Not very important	Not important
Congestion High St.	439	174	42	13	7
Volume of traffic	314	216	97	25	10
Hot spots	318	213	104	17	6

answered 665

skipped 38

12. How satisfied are you with each of the following?

	Very satisfied	Satisfied	Neutral	Not very satisfied	Dissatisfied
Condition of Roads	11	147	101	265	156
Condition of pavements	12	135	99	212	223
Amount of Street lighting	36	250	168	130	94
Amount of parking	11	138	149	174	206

answered 679

skipped 24

13. Assuming that development will take place, how important do you feel each of the following would be

to Epping?

	Very important	Important	Neutral	Not needed
Flats	82	157	212	162
1&2 bed properties	134	234	178	74
3&4 bed family homes	128	185	204	92
Detached housing	57	119	248	154
Affordable for first time buyers	254	193	121	68
Retirement complexes	137	194	218	90
Bungalows	121	128	248	134
Social housing (affordable rentals)	109	128	197	163

answered 615
skipped 87

Question 13. Any other comments:

Comments specific to the importance of housing type/need		Comments that are more general about local impacts/process	
Council/Housing Corp rentals a priority for local young people	11	New development raises concerns around adequate infrastructure	25
Affordable housing for first time buyers, preference to locals	8	New development raises concerns around adequate services e.g. GPs, hospitals, policing, schools, fire service	24
Bungalows being developed into houses needs restriction	8	Concerns about overbuilding, overpopulation. Perception that Epping is full	16
Appropriate housing stock for older residents to free up larger houses (down-sizing)	5	New development should not be on Green Belt	14
A mix of housing is important	4	New development should be in keeping with rural outlook/market town character	11
No high rise flats	4	No housing in general	11
Mixed social housing for local residents only	3	New development will increase traffic problems	10
No more flats	3	New developments on brownfields sites should be a priority	8
Attractive retirement village	2	No development on parks, farm land, recreation spaces	5
No flats built amongst family homes	2	New development will increase parking problems	4
Affordable private rentals	2	Development kept at a minimum	4
No more social housing	2	New development needs careful planning	3
Affordable needs to be just that in line with wages	1	New development needs off-Road parking	2
Flat developments at a high specification to free larger properties (down-sizing)	1	Central line at capacity does not make sense to build here	2
Develop social/affordable housing on outskirts of Epping	1	New developments focus on quality, too much is bland	2
Develop high rise to save space	1	Improvement of transport links needed before new development	2
Develop empty shops into homes - too much retail space in high Street	1	Provision for resident parking	2
Prohibit/restrict homes in High Street	1	New developments away from town centre should be 2 storey only	1
More family homes	1	Planning policy should require 2 cars only per property	1
Bungalows waste space	1	New development should be near offices and industry to reduce commuter traffic	1

New housing for St John's Road site	1
Supermarkets in addition to what we have are not needed	1
Density of new housing is a concern	1
ECC/EFDC should release land in their ownership for controlled housing developments, instead of seeking private profit	1
No development on floodplains	1
No development on forest land	1
Build a new town e.g. Welwyn Garden City	1
New developments need adequate parking provision	1
Houses should only be built to benefit those on property ladder	1
Restrict buy-to-let - no second homes	1
Development should be carried out with regard to current residents	1
Penalise investment purchasers - pricing out locals	1
Too much development will destroy character	1
Use green spaces e.g. past development at Coopersale	1

Question 13. Any other comments:

Comments that do not respond to the question about importance of housing needs/types, or, reflect on local impacts/processes
Don't put money + taxes before our quality of life.
Flats at st johns were advertised as being aimed at people who live and/or work in Epping. The minimum income required for a 50% share is £42k, our 2 children combined don't earn this much the one who works in Epping earns kkk how will they every afford to move out + be independent.
For the avoidance of doubt "very important" here at q13 is subordinate to achieving the outcomes identified as very important in questions 15+16 + the protection of the green belt as stated in question 17.
Far too many land owners are being allowed to get housing in Epping when actual residents are not getting a chance.
Given that we have had to assume that a significant amount of building will take place we feel unable to define the types of buildings needed without knowledge their proposed locations.
I am not sure why there is a need to keep building in Epping. We already have the arboretum. Just up the Road in Harlow there are huge areas of open space.
I don't know where the shortages are currently.
I don't know why we must assume development is inevitable. The only possible justification for new homes is affordable ones. Our open spaces are not merely a business opportunity for residential developers.
I lived on a new development with social housing (four wants) horrid ! Lots of problems and reason for moving away from Ongar.
I'm a single parent father who has 3 children stay over regularly, due to my profession as a firefighter i cant get a council / social house and have to rent primarily in a flat as i can't afford to buy.
It seems that any available space is built on immediately. Do developers or the council choose the type of housing? The council, i would imagine, knows what is needed. I hope everything that has already been built count towards the currently allocated requirement.
Limited in filling-good town expansion-not good. Public services (water, electricity, etc) should limit numbers !!
Local grown up children cannot afford to buy in Epping and have to move away. Also because of right to buy council homes- not enough council properties available to rent waiting list-years!
Many older people are willing to downsize to a bungalow where they are able to be independent for

longer. This allows family size homes to be freed. Epping forest planners do not seem able to see that this makes sense, they have allowed many bungalows to be turned into houses and seem unable to decline any applications put to them. Developers are unlikely to build any bungalows in future for obvious reasons.
My children who are (+ were) bought up in Epping can't afford to live here.
Need to reduce age profile of town. Accommodation for our own children.
Need to reduce the number of new builds, not increase it. Tube line already badly overstretched, need improved transport links into London first. Suggest building a new town with new transport links (e.g. a welwyn garden city mark ii).
Neutral does not mean unconcerned, we strongly are !! Any future development must not be allowed to affect the character of the town or surrounding area.
New builds with larger rooms-retired people need fewer rooms but larger for their furniture- i couldn't find a 2 bed flat with enough space.
No high rise wanted. Have supermarkets out of town with adequate parking provide adequate parking for Epping railway within 1/2 mile.
Oh dear rather not see more building. I will be moving away, due to cost of housing in this area in next 1-2 years.
Our children will not have the option to stay in Epping due to extortionate house prices. We should be encouraging our young to stay, and take pride in the place they live.
Please get on with future development.
Quality residents housing will take up housing stock. Good family housing important but not at cheaper of this special company which would move if the character or rural area was my managed Epping forest is a natural wonder and must be protected.
Re parking for residents two suggestions. I would like parking restrictions to be enforced. When residents parking in st john's Road area was – it was parked – now we are unlikely to see a warden and know people are parking illegally. Secondly, how about car sharing. Some people only use their cars at weekends, others only during week days.
Sky high presenting prices mean young people born + bred in Epping are completely unable to afford to buy or rent in the town. Many still live with parents.
Social housing and affordable rentals are not the same thing - more affordable rentals.
The English have an obsession with home ownership and it makes absolutely no sense to sell of council houses.
The majority of recent building seems to have been flats or "executive" housing. A) flats are likely to go to commuters who may have no interest-spending time or indeed, spending in Epping. B) single person households are a major need, so why the marrions? C) surely Epping should be trying to attract young couples + people just starting a family people who will have a commitment to making it a better place.
The problem with building any more housing is the need for greater facilities it takes 4-6 weeks to get a routine appointment with the GP and you have to like very use to schools to get in. I want development of house but the facilities i.e. schools, GPs etc need to be increased.
The type of housing built in Epping will depend on the direction the town wants to take in the future. If it wants to be family oriented than family homes would be more appropriate. If the aim is to attract commuters, than flats are more appropriate.
There is enough housing in Epping as there is a infrastructure to cope with any more people.
There is no room. The high Street is permanently congested and polluted as it is.
There is not enough available room in the schools + surgeries for any further housing development.
There is plenty of green spaces that can be used for housing. Coopersale was put up in no time so why cant them sort of houses be built again.
There would probably be greater movement of retired couples and singles if the room sizes in the retirement complexes wasn't so small.
To be allocated by a fair system.
Too many development taking place with our stock of bungalows in Epping we have an increase in aged population especially in Epping forest area, district council should protect bungalows for future generations and elderly, otherwise how is this problem going to be dealt with.
Traffic issues-congestion on station/ approach Road at rush hours can be dangerous on bridge at bower hill particularly for pedestrians-maybe this should be one way traffic.
Very annoyed about new development in Coopersale. Applications for allotments were denied in order to sell the land for development.
Very few people can afford to rent or buy in Epping.
We are talking about expansion (which is going to happen) yet the police station is now shutting! This is

short term thinking.
We do not need more development like St Margarets/Kingswood park; million pound houses on barren estates do not add anything to Epping apart from another 2-3 cars per house.
We do not need over priced housing developments for the rich. The community is becoming unbalanced- not enough housing for young folks.
We don't need more people, improve what we have. Increase over 80% since 1987. Not acceptable. We seem to be dancing to criteria imposed by people who live else where!
We have no choice - there are affordable houses/flats being built on my doorstep! Literally!!
We need affordable housing for young people starting out not wealthy commuters & women's dwellings which only push the price of property higher. A young pool of labour might encourage more employment especially that of a "full-time, living wage" nature...which we had once!
We need families to use the schools etc.
We will only improve our schools, by importing parents who care about their children's education.
We would not want development on green spaces. Epping should remain an independent town- not a suburb of London or Harlow.
Where we listed not needed its because i feel these can be located outside of Epping, they don't need to be here for the location.
Why is Abbeyfield house in Lindsey Street not being used + falling into disrepair. I have phoned EFDC but they haven't rung back.
Why isn't Lindsay house in Lindsey Street being used? It is owned by the council, similarly the school playground/car park at the old Epping junior school could be used as a temporary car park.

14. Assuming more housing will be built in Epping in the future, how much do you agree that Epping would need to expand its facilities?

	Completely Agree	Agree in part	Neutral	Disagree	Don't know
Imp. infrastructure	494	93	32	8	10
Parking in town	459	124	37	25	8
Parking at station	534	66	38	18	3
Health facilities GPs etc	596	52	17	4	5
Community centre	293	202	117	14	12
Activities across age groups	273	199	142	13	13
Arts and culture activities	199	191	204	26	14
Children's playgrounds	212	189	182	34	17
Nurseries, playgroups	208	166	207	19	27
More school places	361	140	107	12	24
More parks and recreation areas	277	187	139	23	10
More leisure facilities	307	180	125	13	10
Improved sports centre	343	132	147	10	12
Increased shops and services	303	188	84	49	8

answered 641

skipped 62

208 comments made – please see overleaf for the breakdown

Question 14 Comments

All facilities need improving regardless of development	23	A&E at St Margarets	1
More GPs/Dentists	18	Access to station is poor	1
Better parking	8	Affordable gym for low income/senior citizens	1
More independent shops	8	Affordable shops	1
Swimming pool	8	Any expanded facilities need to be high quality	1
Improve parking at Station	7	Better waste water management to prevent flooding	1
Improved leisure centre	7	Car-parks in town are always full	1
More people in Epping unsustainable	7	Decent acute hospital	1
Re-open line to Ongar	7	Do not expand at cost of green space	1
Not enough school places	6	Enlarge Stonards Park	1
Lower business rates	5	Facilities for teenagers	1
Residents parking only	5	Increase in bus services	1
No further development	4	Keep fire station	1
No more charity shops	4	Loss of character	1
No more coffee shops	4	More activities for senior citizens	1
No more restaurants	4	More everyday shops	1
Any development would impact the nature of Epping	3	More shops on outskirts of Epping	1
Bypass	3	Multi-storey at Epping Station	1
Children need more activities	3	No change to High Street	1
Full time day nurseries	3	No development on Green Belt land	1
No expansion to town	3	No late night entertainment	1
Park and ride at North Weald	3	No more housing	1
Police presence	3	No night clubs	1
All facilities need to be completely accessible	2	Not at expense of Green Belt	1
Another supermarket not needed	2	Renovate disused buildings for housing stock	1
Better bus services / local hopper bus	2	Strategy needed for retail in High Street	1
Better supermarket/another supermarket	2	Worried about Road widening	1
Ensure existing shops used as shops	2	Yoga at Sport centre	1
Improve Road crossings	2		
Improved cycle lanes	2		
More balanced range of shops	2		
More parking at Sports Centre	2		

15. How important is it that any future development compliments and enhances the look and character of Epping as a traditional market town?

Very important	630
Important	53
Neutral	4
Not very important	2
Unimportant	0

answered 689

skipped 14

16. How important is it to you, to protect and maintain these aspects of Epping's unique character?

	Very important	Important	Neutral	Not very important	Not important
Green Belt	626	43	11	3	3
Green spaces within the town	603	68	9	0	3
Extension of conservation areas	443	132	77	10	9
Preservation of history/heritage	536	115	18	8	2
Rural aspect/views from Epping	560	88	20	5	3

answered 679

skipped 24

17. If you could guarantee that one thing/area/place in Epping could be protected from further development what would this be? (560 comments made)

Green Belt	140	Frampton Road Fields	3
Epping Forest	78	Natural Environment	3
Agricultural land	54	Nature Reserves	3
Green Space	45	Parks	3
Stonards Hill Rec Grnd	40	Public Open Space	3
Character of High Street	33	Bridleways	2
High Street	29	Bury Lane	2
Bell Common	24	Children's Playgrounds	2
Rural aspect	20	Community feeling	2
Green space in town	16	Epping Hall	2
Swaines Green	16	Essex Way	2
All of Epping	14	Fluxs Lane area	2
Epp-C	12	Footpaths	2
Green Area	11	Historical places	2
Allotments	10	Ivy Chimneys	2
Memorial Green	8	Libraries	2
Recreational areas	8	Madels	2
Bungalows	7	Old pasture	2
Space between Epping and other towns	7	St Margarets	2
Conservation areas	6	Swaines area	2
Historic buildings	6	Swaines Green Nature Reserve	2
Lower Swaines Common land	6	The Plain	2
The Orchards	6	Gardens	2
Coopersale	5	Theydon Place	2
Epping Green	5	Uniqueness	2
High Street Buildings	5	Centre Drive	1
Lindsey Street	5	Churches	1
Town Centre	5	Copped Hall	1
Trees	5	Drinking fountain in High St	1
History/Heritage	4	Epp-D	1
Lindsey St Comm Assoc	4	Epping Plain	1
Monday market	4	Epping Road	1
North Weald Airfield	4	Epping Sports Club	1
Wintry Wood	4	Fire station	1
Brook Road farmland	3	Green ring around Epping	1
Common land	3	Hemnall Street	1
Football at Stonards	3	Jack Silley Hall	1

Kendal Avenue	1
Kendal Lodge	1
Lands next to Stonards	1
Listed buildings	1
Lower Forest	1
Multi-storey flats	1
Offices	1
Parking in High St	1
Cemetery	1
Play Areas	1
Police station	1
Public walks in forest/c'side	1
Spaces around St John	1
St John's Church	1
St John's Road development	1
Tower Rd Green	1
War memorial	1
Water Tower	1
Woodside, Thornwood	1

Question 17 Specific areas to be protected
Area behind bell Common/ivy chimneys.
Area between Stonards and Coopersale + behind Theydon Grove.
Area from Lindsey Street to Epping Green.
Edge of Epping fields-Fiddlers Hamlet borders lovely green space + fields to walk in.
Either end of town.
Fields behind Theydon grove.
Fields between bower hill, stewards green Road + fiddlers hamlet/Coopersale Street.
Fields between Epping and Theydon Bois.
Green fields behind Ivy Chimneys (between I. Chimneys + Centre Drive area).
Green space behind Stonards Hill.
Land from Lindsey St to Bury Lane re land behind Coronation Hill and Lower Swaines. This is an are of outstanding beauty, contains much wildlife and one of the oldest views in Epping.
Meadows between Kendal Avenue and Stonards Hill.
The beautiful country between Epping and Coopersale and Fiddlers Hamlet is outstanding and should be preserved. I think any development should be on the northwest of Epping towards Thornwood Common.
The field on the right as you go down Stonards Hill (towards Coopersale) are of huge value of dog walkers but most importantly are home to a huge amount of wildlife (foxes, bats, deer, rabbits, birds) as well as a wide variety of trees and it is this bio diversity that defines Epping and should be maintained/protected.
The field to the rear of Theydon Grove down to the railway-a lovely natural and beautiful landscape to remain as existing.
The field to the south at Stonards Hill.
The fields between Theydon Grove and railway line.
The fields that surround it, such as these off Kendall are a Madels, they are not part of the forest so therefore not protected but are important for wildlife to maintain a rural feel.
The Green Belt particularly site epp-c ! It has been proven through numerous specialist studies that this particular land is entirely unsuitable for development, due to flood risk. Additionally, there are numerous species of birdlife, & deer that live/feed in these fields, aside from Epping merging into Thornwood.
The Green Belt, SSSI's and open spaces around Epping must be protected. Particularly, the land to the west of Epping adjacent to Swaines Green. These lands are criss-crossed by ancient footpaths much loved and much used by the local community. Additionally, the trees and hedgerows are a haven for wildlife with birds as diverse as the Tawney Owl, Yellowhammer Bullfinch and Cuckoo. The land is

also part of Essex Wildlife Trusts "Cobbins Brook living landscape" which shows the importance attached to it by our leading regional conservation body. To develop this area would be a travesty and an ecological calamity.
The open fields bordering Lindsey Street to the north of the town are part of a scenic and historically important stretch of land leading across the attractive valley over the Cobbin Brook to Epping land. The open fields to the s.west of that, towards the m25, are also an important part of that valley. This should all be preserved.
The overall rural character of Epping - if i had to pick one it would be the view between Epping (busy lane) + Epping Upland- a landscape which is ancient, varied, rolling + therefore precious.
The land between Stonards Hill and Coopersale up to the railway and all land beyond the railway.
Areas around the station/ bower hill etc. Areas of Epping High Rd to Woodford i.e forest areas of Epping towards Harlow- traffic can't take much more !!
Areas behind pine view manor. Theydon Grove down to Coopersale and railway line.
Avoid further development which would 'urbanise' the area between Epping and Harlow/Thornwood and North Weald and Ongar.
Area between Thornwood Road + Lindsey Street. As this is the nearest proposed area for development which has a variety of wildlife using it and is farmed every year not just an empty field it is also the closest area to the Corporation of London forest i.e. wildlife use it.

Question 17 Responses that do not directly answer the question
Bell Common - remove tarmac Road which people use as a short cut. This should be reinstated to Forest land (when leaving Epping town it is left off main Road before bell Common traffic lights). 2) Bell Common - change traffic lights to a roundabout.
Not one more house should be built in Epping before the station car park is doubled. Commuters are parking in the narrow residential Roads on the outskirts of Epping- 20 mins or more walk from the station and causing a traffic hazard.
A curb on business rents to stop shops leaving the town Epping used to be a collection of individual shops so people were interested in visiting, now it's a case of meet up + catch up with news & friends but shop elsewhere.
Although new housing important its also very important we don't overpopulate Epping. Already very busy volumes of traffic, nightmare parking + school's over-subscribed. Epping is a lovely place to live for last 10 years but can feel the changes for worse with too many new builds which in turn bring more housing association + too many people. Epping will lose its community feel otherwise + become a mini Harlow.
Angry that the old 'billy jeans' building knocked down- not because it was a night- club but because it was a beautiful building. Listed ? Why not retain & encourage a restaurant tenant ? Why erect what i am sure will be an ugly block of flats & ruin the look of the high Street. Why not knock down all the ugly garages that dot the town eg. On crows Road no one uses these !! Building flats on these sites (using cp powers) is much more appropriate !!.
I would like to see the ongar/Epping line reinstated to help traffic grid lock to Epping station, through high Street & pass st margarets hospital. Also a speed camera along hemnall around hartland Road turn off.
Bring back the listed half moon public house how was permission given to destroy this !!! Everything- ie all old businesses with any bit of land have been closed down and built on for housing-no actual maps work industries in town now.
The old school of st john used as an evening classes + day classes meant older people had to travel to laughton not everyone has a car !
Character has already changed. Too many chain stores, bring back independent shops.
Depends on what type of development.
Do not want to see further development- should certainly keep "green" areas.
Don't remove parking from high st. The pavillion is wasted space, could be used for parking. On market days the parking restrictions would apply as they do throughout. No more nightclubs they only cause trouble.
No more coffee shops starbucks, costa, cafe nero, three too many! Support local small business, not huge multinationals
Epping is a lovely place to live and visit, this needs to be maintained and enchanced. We do not want Epping to be came like every other market town in the country we need to find and keep our riche, our unique atmosphere will be the legacy for the town for years to came. Lets not be responsible for

it becoming mundane.
Epping sports club lower bus fares including Lyndsey Street - this area is already dangerous because of narrow 2 way lanes and speeding traffic on a regular basis.
Further housing to the north of Epping.
There are many areas in the uk which could benefit from development- eg birmingham + bradford. If the government is serious about a "nothern powerhouse" then more attention should be focussed on the regeneration of northern towns + cities as opposed to creating more crowding in the sea and og destination of green and open areas.
How plans for the half moon pub get thought i don't know. Planners are not purchasing these old building & just allow developers to frash them then mock then dan for a fast profit on flats very concerned about how deliveries will be madl to the new retail outlets there as the building there has been brought forward to renew the path in the zebra crossing is in front of them.
I believe we may have to sacrifice some green belt if it means appropriate stanter housing.
I have not lived in Epping long enough to answer this question.
I would leave this to the conscience of local councils and efcd councilers.
Imposs to specify.
Epping is a nice place to live + relatively safe we do not want to compromise this as a town with more council housing to attract the 'wrong' sort of person.
It won't be so, this section is irrelevant. If it were not for Epping Forest and the Copped Hall estate, we would be joined to london by now. Planning consent is given too freely to greedy developers whether large builders or persons putting in a "granny cottage" in their large gardens. Greed fullled by population pressure and community.
Market towns are full of bustling people who are employed and live in the town not safety a dormitary town at night and a park for commutes in every available space in every Street during the day. Need a good mix of small as well as larger stores. Chains yes, but encouraging unique, non-chain shops.
No dedicated cycle lane in town centre!
More food shops, like ice land, and poundlands, food veg shop, no more café shops or food sandwiches shop's we just good shop's in Epping town.
No large superstores.
No more blocks of flats, either in or around Epping town.
No more flats in centre of Epping as Road's cannot cope.
No more higgins homes !!!
No sky scrappers.
We need single story accommodation for the elderly to be able to live independent, safe lives instead of perhaps have to rely on social services which is stretched to impossible lengths at moment & will not improve in the future.
Please keep our local police station maned at all times, and to see the bobby on the Streets as in my young days, the tax paying public pay their wages. The darkend Street lights need to stay on all through the night to help protect everyone.
Protect bungalows from being turned into housing. i.e. lofts etc by removing l.p.o on bungalows & our councilor granting a4. Having the strength to protect our town as winston churchill & elizabeth i would have gone.
Protection from bland, poorly designed development. Residential design in Epping is stuck in the past-poor imitations of victoria & georgia buildings. Station Road development is tacky, and new houses off town Road are utterly deviat of character. Epping risks being swamped by souless, bland development unless developers are told to rise their game + look beyond sheer member + volume + embrace design quality.
Restrict too many developments in the area.
Restriction on heavy lorries using the town.
See above (question 16).
The 'old parking' field next to stonards hill should be protected. If not, new development there will almost link with kingwood park and at that whole quarter of Epping off from the forest + countryside.
The amount of people working for the council and taking rates money that could be used for the town or to reduce the high cost of council tax.
Any high rise development (flats) should be carefully sited so that the views of the countryside are not spoiled if the town grows, transport links need improving first.

To maintain the character of buildings in the high Street shop fronts etc + the footprint of each shop, quite a lot of which go back to tudor times. Also a restriction of shop types- so the high Street reflects all age groups.
The old junior school site in st johns Road - it should be a green space perhaps with a few low cost/starter home, for local people, and youth wise. The local infrastructure will not sustain any intensive development there.
The preservation of the character of Epping with no change to the facades of the old and historic buildings with particular attention to the design and aspect of any new buildings. This would require vigorous attention from the planning committees and knowledge from those serving on them.
Development should be limited to Roads and areas behind the high Street and the type of development should be in keeping with the history of Epping.
Town centre is losing its identity-over development of adjacent areas is overdone-the result of this will be totally to lose the "market town" feel.
Uniqueness-if only possible-no coffee shop chains, more independent stores, not every green space built on, not having in place of every garage, spare land, preservation of community atmosphere and friendliness, fewer residential parking zones, more car parks for commuters and sunday types.
We don't want to be another Harlow too big.

18. How much do you agree or disagree with the following statements?

	Completely agree	Agree in part	Neutral	Disagree	Don't know
Would welcome some if facilities improved	160	254	67	170	8
The look of Epping is part of its character	582	72	21	2	2
Would welcome some dev. If low impact on outlook	277	214	59	111	5
Location in Green Belt links to London main attraction	539	97	15	13	1
Would not welcome development	246	164	130	120	7

answered 667

skipped 36

19. What would be your greatest concern(s) should further development take place in Epping?

	Completely agree	Agree in part	Neutral	Disagree	Don't know
Loss of rural aspect/green space	601	61	7	2	3
Loss of heritage features	476	144	31	4	6
Strain on local facilities	616	54	8	1	3
Effect on Roads and parking	588	73	14	1	1
Loss of community feel	409	164	81	10	6
Strain on public transport	449	144	62	14	1
I don't have any concerns	6	8	38	390	10
*Other	139 responses detailed in the table overleaf.				

answered 640

skipped 63

19. What would be your greatest concern(s) should further development take place in Epping?

*Other

Traffic congestion	13	Second homes used by those not contributing to Epping	1
GPs appointments	12	A&E for Epping	1
Loss of character as a country town	10	Affordable housing for young people	1
Loss of Green Belt	10	Air quality	1
Commuter parking on side Streets	9	Bad driving	1
Infrastructure	8	Competence of Council to manage change	1
Parking in general	8	Condition of pavements	1
Not enough provision for parking at Epping Station	6	Creation of Epping as a commuter town	1
All of the above	5	Development of shops into flats	1
Heritage	5	Expansion of Town boundary	1
Loss of community feel	5	Farm development	1
Population increases	5	Flooding	1
Increase in crime rate	4	Increased noise	1
Loss of access to green areas	4	Light pollution	1
Over-development	4	Loss of Conservation areas	1
Rural outlook	4	Loss of independent shops and businesses	1
School places	4	Loss of school playing fields	1
Central line capacity	3	Loss of trees	1
Ground water run off	3	Loss of wildlife and habitat	1
Lack of policing	3	More restaurants and coffee shops	1
Merging with Harlow	3	Nighttime establishments opening	1
Transport links being changed for worse	3	Off-Road parking	1
Bus services getting even worse	2	Over-crowding of facilities	1
High cost of housing	2	Powerless to make voice heard	1
If balance achieved then development welcome	2	Provision to expand medical, education and social facilities	1
Improvements to station exits for elderly	2	Review of permit parking times	1
Lack of consultation with residents	2	Rising business rents and rates	1
Larger hospital	2	Road maintenance and repairs needed with more people	1
More flats being built	2	Social impact of development	1
New development out of character with existing building	2	Speeding offences	1
Protection of Coopersale	2	Strain on local facilities is untenable	1
Protection of Epping	2	Street lighting being turned off	1
Would not welcome further development	2	Town could be overpowered by developers	1
		Urban sprawl	1
		Urbanisation of Epping	1
		Using Green Belt instead of brownfield sites for houses	1
		Volume of traffic	1

20. Thinking about the range of shops, businesses and services in Epping, including the Monday market, how satisfied are you that they meet ALL of your household's needs?

Very satisfied	99
Satisfied	299
Neutral	108
Not very satisfied	146
Dissatisfied	35

answered 687

skipped 16

21. How often do you need to travel to a different town to fulfil your household's needs?

Regularly	284
Occasionally	390
Never	17

answered 691

skipped 12

22. Do you shop online as well as visiting shops in Epping or another town?

Yes	485
No	215

answered 700

skipped 3

23. What sort of shops and businesses would you like to see in Epping that do not already trade in the town?

A selection of general comments about shopping/High Street in Epping	
Anything but clothes/restaurants.	
Anything new not hairdresser or eating place. Rates are so high you even managed to lose 'cook' in the high Street soon there will be no need to visit Epping High Street.	
High rates are beyond the reach of small businesses + these are what Epping needs + what Epping once had. People can and do travel to Harlow. Romford etc., for the large department stores but in the past. People came to Epping for the smaller, more personal shops.	
I would like to see all of those shops businesses back that struggled to keep afloat but couldn't afford to keep their shops open due to rent, rates & parking.	
Improve the ambience of the town and quality shops and shoppers will follow. Epping's wide market town high Street has immense future potential. See what has been done to similar 'old' towns such as Holt in Norfolk and compare.	
It seems that as soon as a shop closes all you think about is opening another eating place we don't need any more. All these silly boutiques do not serve everybody. You can't buy shoes or underwear in the High St. Per Una does not cater for all age groups. But this is all a waste of time nobody is going to take any	

notice of this form.
More diversity in shops. You can eat/drink in over 30 establishments- have your hair done in over 15 places. You cannot buy shoe's, bra's, reasonably priced ladies & gents clothing, children's shoes, eg: another supermarket that sells clothes bedding etc etc.
Shops that cater for men; shops that cater for younger people ie 13-19 yr olds. Despite the fact that we have many restaurants/coffee shops, they are all the same. We need more social places/restaurants other than just indian/Chinese - some chains would be good. Bishops Stortford is a good example !
Shops that trade for everyone.
The town has mostly what I want but no more cafes and restaurants. E.g. Sue Ryder has gone, as the owner of the lease wants to build flats on top of a restaurant so change of use has to be granted. This is given too easily and is undermining the town. Otherwise it will just become a night spot and businesses that are there will suffer.
To protect the feel of Epping, the council need to proactively support independent businesses and plan to stay diverse rather than continue to allow more coffee shops and pizza restaurants. If the trend continues there will soon be no reason to visit the high Street unless you are hungry.
What is here already suits us well an a daily basis. We particularly make use of the bakers and butchers. We do feel maintaining the free parking on the high Street itself is essential for the success of their businesses as it makes it very easy to pop in and get essentials.

23. What sort of shops and businesses would you like to see in Epping that do not already trade in the town? (578 responses received – bear in mind that some responses listed 2 or more items).

Shoe shop	125	Clothes shop, ladies	7
Greengrocer	88	Decent pub	7
Fishmonger	57	Family friendly eateries	7
Deli	48	Food shop, smaller	7
Independent shops, variety	44	M&S, larger + clothing and houseware	7
Hardware/DIY store	42	Wine bar	7
Waitrose	42	Drapery	6
Book shop, independent	39	Clothes shop, ladies	7
Department store	36	Farm shop	6
Children's clothes and shoes	34	Garden shop	6
Electrical appliances	32	Habadashery	6
Sports shop	31	Morrisons	6
Supermarket, additional/alternate	29	Shops and activities for 0-17 year olds	6
Clothing, reasonably priced	27	Artisan businesses	5
Cinema	24	Currys	5
Men's wear, High St brands	24	Gift shop, high quality	5
More varied restaurants, quality, independent	23	Mexican	5
Argos	20	Nandos	5
None	20	Speciality foods	5
Art and craft shop	18	Asda	4
Bakery/bakers	18	Cheesemonger	4
Lidl	16	Debenhams	4
Aldi	14	Farmers market, weekend	4
Clothes, mid-range	14	General shops	4
Household/homewares	14	Homebase	4
Pet shop	14	Industry, small, light	4
Printing shop	12	Music shop	4
Toy shop	12	Outdoor shop	4
Pound shop / Poundland	11	Sweet shop	4
Butchers	10	Waterstones	4
Car parts/spares/auto products	10	Weatherspoon	4
John Lewis	10	Bodyshop	3
Swimming pool	10	Cinema indie/arts	3
Iceland	9	Farmers market	3
Mix of diverse independants	9	Furniture	3

Shoe shop, Clarkes	9	Gastro pub	3
Soft play	9	Home entertainment	3
Antiques shop/centre	8	HSBC	3
Clothes, mens and womens, conservative	8	Pie and mash	3
Garden centre	8	Tapas	3
High Street fashion chain stores	8	TV shop	3
Iron monger	8	Artist studio/craft work shop	2
Undergarments, mid-range	8	Artist venue, multi-functional	2
Bigger supermarket, out of town	7	BHS	2
Boutique shops	7	Clothing, chain stores	2

McDonalds	2	More pubs	1
Photographers	2	Mothercare	1
Police station	2	Music school	1
Primark	2	Next, make larger	1
Record/cd/dvd shop	2	Old English tea shop	1
Sainsbury	2	Petrol station	1
Sports centre, improved/refurbished	2	Recycling facilities	1
Co-op	2	River Island	1
Computer shop	2	Soft furnishings	1
Discount store	2	Specialist shops	1
Health food, independent	2	Tea rooms	1
Hobbs	2	Theatre	1
Hotel	2	Town park	1
Internet café	2	Traditional pub	1
Lakeland	2	Traditional traders	1
Stationary shop	2	Turkish restaurant	1
Sushi	2	Video games	1
Wilkinsons	2	Visitor centre	1
Accessible children's centre	1	Whole food and organic	1
Adult education	1	Wine merchant	1
Antiques/bric a brace market, monthly in Epping Hall	1	World food restaurant	1
Audi	1	Grocers	1
Beauty salon	1	Gun shop	1
Better bus services	1	Halifax	1
Bingo hall	1	High quality, expensive shops	1
Blacksmith	1	Jamie Oliver restaurant	1
Book shop with coffee	1	Juice bar	1
Brewery	1	Key shops	1
Budgens	1	Ladies lingerie	1
Builders merchant	1	Lands End	1
Building society	1	Larger library	1
Bus service to city	1	Leather goods	1
Camera shop	1	Live music venue	1
Caribbean shop	1	M&S Café	1
Childcare services	1	Monsoon	1
Cineworld cinema next to M25/Macdonalds	1		
Clothes, family	1		
Clothes, more variety	1		
Clothes, upmarket	1		
Clothing, baby	1		
Clothing, general	1		
Community centre	1		
Community shop for charities to short term hire	1		

Cotton Traders	1
Craft brewery	1
Day nursery	1
Designer brands	1
Fabric/curtains	1
Fashion retailers	1
Food stores, indie, artisan	1
Free parking	1
General store	1
GP services	1

24. How many adults aged 19+ years live in your household?

19-24	63
25-34	96
35-44	179
45-54	168
55-64	249
65-74	261
75+	183

25. How many children aged 18 years or under live in your household?

0-4	91
5-11	84
12-16	40
17-18	12

26. Please indicate how long you have lived in Epping by ticking the relevant box.

0-5 yrs	102
6-10 yrs	84
11-15 yrs	87
16-20 yrs	54
20+ yrs	342

answered 669

skipped 34

27. How likely are you to be living in Epping in 10 years time? Please tick the relevant box.

Unlikely to move	342
Likely	179
Not sure	113
Not likely	27
About to move	7
answered 668	
skipped 35	

28. What is the name of the Road you live in? (655 responses received)

The Orchards	29	Lincoln Fields	5	Birch View	1
Theydon Grove	27	Lower Bury Lane	5	Brookfield	1
Tower Road	23	Woodland Grove	5	Bury Lane	1
Hemnall Street	22	Amesbury Road	4	Cedar Court	1
Kendal Ave	22	Beulah Road	4	Centre Green	1
Lindsey Street	22	Brook Road	4	Addison Court	1
St John's Rd	20	Crossing Road	4	Coopersale Street	1
Crows Road	18	Egg Hall	4	Drummonds	1
Bower Hill	14	High Street	4	Forest Side	1
Centre Drive	14	Hillcrest way	4	Garnon Mead	1
Beaconfield Road	13	Park Side	4	Granville Road	1
Bell Common	13	St Albans Road	4	Oakleigh Rise	1
Charles Street	12	Stewards Close	4	Hartland Road	1
Tidy's Lane	12	Thornwood Road	4	St Helens Court	1
Hartland Road	11	Whealers	4	Crossing Road	1
Station Road	11	Woodmead	4	Mews, Thornwood Road	1
Beaconfield Avenue	10	Brickfield Road	3		
Stewards Green Rd	10	Clover Leas	3		
Allnuts Road	9	Coopersale Common	3		
Coronation Hill	9	Coopersale	3		
Lower Swaines	9	Frampton Road	3		
Lynceley Grange	9	Green Trees	3		
Rayfield	9	Ingelsmead	3		
Regent Road	9	Ivy chimneys	3		
Stonards Hill	9	Madells	3		
Theydon Place	9	Oak Road	3		
Barnfield	8	Rahn Road	3		
Church Hill	8	Springfield	3		
Broadoaks	7	The Drummonds.	3		
Nicholl Road	7	Warren Field	3		
Parklands Coopersale	7	Western Avenue	3		
Severns Field	7	Woodside.	3		
Sunnyside Road	7	Beaconfield Way	2		
Albany Court	6	Bridge Hill	2		
Chapel Road	6	Centre Avenue	2		
Fairfield Road	6	Chevely Close	2		
Highfield Green	6	High Road	2		
Homefield Close	6	Institute Road	2		
Laburnum Road	6	Maltings Lane	2		
Shaftesbury Road	6	Margaret Close	2		
Woodberry Down	6	Upper Swaines	2		
Ambleside	5	Vicarage Road	2		

Bower vale	5	Church Field	2
Bury Road	5	Amesbury Close	1
Forest glade	5	Ashlyns Road	1
James Street	5	Beaconfield	1

29. What is your usual place of work?

Epping/home	115
within 5 miles	38
London	146
Another town in Essex	40
Outside Essex & Greater London	25
*Other	298

Answered 662

Skipped 41

*Other

Retired.	259
Pensioner.	4
Greater London various locations	4
Carer for a family member	3
Not working.	3
Disabled unable to work.	2
Voluntary working	2
Stay at home mum.	2
Both at home & in London	1
Commute to Woodford Green.	1
Commutes within 7 miles of Epping.	1
Currently on maternity so have used local facilities daily for the last year.	1
Enfield.	1
Freelance in + around Epping + further afield.	1
Goodmayes + Romford	1
Granville Road.	1
Hertfordshire.	1
Housewife.	1
International.	1
Luton	1
My work is throughout London + home counties, and abRoad.	1
Not currently working, staying home with children.	1
Not much choice of work within the area.	1
Part time adult are teacher + artist (teach 4 hrs per wk.)	1
Within Essex and Suffolk.	1
Work all over the country in various locations.	1

30. General comments

428 received

Buses	Unreliable, infrequent, rude staff, more routes are needed (To hospital/Brentwood)
	Too many companies, there should be one valid pass for all
	Stops too early in the evening
Train	Extend line through to Ongar, or create a joint platform for buggies/wheelchair users
Pavements	Unsafe, need levelling and to be properly lit. "patch work" repairs are unsafe
	Footpath to Epping cemetery and along Bell Common
Roads	Congestions could be solved with a bypass, but risk losing passing trade
	Rat-runs need to be addressed (make them one way/resident only)
	Speeding on residential roads
	Bell Common traffic lights should become a roundabout
	Traffic lights should be introduced from Tesco car park
	Pedestrian crossings should be introduced near station
	Proper repairs and upkeep (lines/clear drains/sunken man hole covers/potholes)
	Close small road near war memorial, grass verge ruined by vehicles
	Introduction of more cycle lanes, more people likely to cycle if they feel safer
	Smaller refuse vehicles delegated to smaller roads
Parking	Pavement parking leaves pavements too small for pedestrians to use
	Look at effect of new parking policies and where commuter cars go next
	Changes to parking policies should be clearly marked(e.g. Free Saturday parking ticket)
	Introduction of multi storey/park and ride for station traffic
	Parking laws to be more strictly followed and enforced
	Restriction on number of cars to a property and commercial vehicles (vans/trucks) on residential roads
	Free parking in car parks if Epping parish resident, more blue badge bays
	High street bays different sizes and strange angle, needs to be addressed
Housing	Affordable housing for younger generations
	Closed businesses should not become housing projects (Spotted Dog) until Epping's infrastructure can support the growing population
Site Development	All extensions/new properties to fit with demographic of the area
	Stop bungalows being developed into houses
	Develop industrial estate (introduction of Homebase type units)
	Projects taking an excessive amount of time (West End Furniture site) to be reviewed
	Do not allow deliberate 'running down' of a site, to allow planning permission
The Greenbelt	"the heart and lungs of Epping" "The lungs of London"
	Concerns raised over Brook Road development on green area, road cannot support more cars
	Ensure strict adherence to greenbelt restrictions
	Consider who profits/benefits from developments on the greenbelt
High Street (retail)	More support for smaller businesses (e.g. decrease in rates)

	Regular weekend and farmers market (foreign and Christmas markets very popular)
	More affordable shops, no more eateries/hairdressers/beauty parlours/charity shops/chains
	Starbucks to stop using plaza space as outdoor eating space
High Street (Development)	Better Christmas decorations (Positive reviews about Church waterfall lights)
	Nightclubs are unneeded, cause too much crime, violence and disturbance
	Pedestrianize main part of high street
	Plastic notice boards need to be tidied regularly, and out-of-date notices removed
	Set delivery slots for lorries, to reduce the blocking of driveways behind shops
	Consider pop-ups in empty shops, reduces 'rundown' feel
	Neon signs are unneeded, garish shop signs should be reconsidered (CarpetRight etc)

Community	Active use of Twitter account when it comes to developments
	Library should be open more days, and should have some car parking spaces
	Leisure centre too small, requires a swimming pool
	Cinema received mixed reviews, mostly positive however people concerned it may have the same effect as nightclubs
	Large trees/bushes need trimming regularly, affect line of site (Bakers Lane Car park)
	Introduction of a summer fair, not just 1 day - love Christmas & "on the green" events
	More support for St John's church project
	Street lights to stay on all night
	More information readily and easily available to resident, allowing educated contributions to town planning issues and developments
	Information directory of all organisations available in Epping
Environment	More allotments of a smaller size
	Fly tipping, introduction of a mobile waste collection point (once/twice a month)
	Dog litter, punishment needs to be more severe, more bins
	Community waste tips should be open 7 days a week
Health	More doctors to combat lengthy appointment waiting times
	A&E at St Margaret's and introduction of a walk in centre
Crime	Worry over lack of police presence, introduce manned desk in council offices/town hall. Residents after reassurance
	Upgrade neighbourhood watch, rate of burglaries on the increase
	Drug use (cannabis) in parks and alleyways (e.g. Albany court garages)
	Congregation of young people behind The Thatched House, noise problems
Elderly	Lots of lonely people, create more affordable clubs/classes to allow socialisation and stimulation
Young People	Get local schools and young people involved in neighbourhood planning
	More school places, and secondary education needs to be improved
	Insufficient youth clubs and activities